



The quality policy of EAN ADMIN

Our attitude and the quality of our thinking are the source of the quality of EAN ADMIN's services. Always striving for accomplishing the aims and purpose of EAN, we arrive at the following maxims:

- Orientation towards the needs of members and customers
- Quality in everything we do
- Obligation to keep up legal certainty
- Checking the services of our contractual partners and sub-contractors according to the contractual requirements
- Continuous improvement of all processes
- Teamwork to achieve our goals

For us, quality means:

- that our services meet the requirements
- that quality can only be achieved if all required activities are performed with the appropriate care
- that all legal stipulations and guidelines are adhered to

Quality is relevant for each and every EAN employee:

Quality knows no hierarchy. Everybody is part of the quality process on their level at the workplace. It is the responsibility of every individual employee.

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